

Centenary Dolphins Swim Club



Squad & Coaching Program Code of Conduct

Introduction

The Centenary Dolphins Swim Club Code of Conduct outlines the standards of behaviour expected of everyone involved in our club — swimmers, parents, coaches, officials, volunteers, and spectators.

Our aim is to create a safe, positive, inclusive, and respectful environment where swimmers can develop both athletically and personally. This Code aligns with the values and requirements of Swimming Australia and Swimming Queensland and applies to all training sessions, competitions, swim meets, camps, and events where members represent Centenary Dolphins Swim Club.

By being part of our club, everyone agrees to uphold these standards.

1. Our Core Values

At Centenary Dolphins Swim Club, we are guided by:

- Respect for all people
- Fairness and integrity
- Positive participation and sportsmanship
- Safety and wellbeing
- Development, effort, and enjoyment over results

2. General Behaviour Expectations (Everyone)

All members are expected to:

- Follow Swimming Australia and Swimming Queensland Codes of Conduct and policies.
- Treat everyone with respect, regardless of age, gender, ability, culture, or background.
- Display good sportsmanship and respect officials' decisions.
- Communicate respectfully and constructively.
- Follow pool and facility rules at all times.
- Behave in a way that reflects positively on Centenary Dolphins Swim Club and the sport of swimming.

3. Swimmer Expectations

Swimmers are expected to:

- Attend training and competitions prepared and on time.
- Swimmers must not use mobile phones or electronic devices during training sessions unless authorised by a coach or required in an emergency.
- Listen to and co-operate with coaches and officials.
- Try their best, support teammates, and include others.
- Accept feedback, decisions and results respectfully.
- Always use appropriate language and behaviour.
- Show good sportsmanship in both winning and losing.
- Never engage in bullying, sledging, harassment or disrespectful behaviour.
- Represent the club positively at meets, events, and online.

4. Parent, Guardian & Spectator Expectations

Parents, guardians, and spectators play a vital role in shaping a positive club culture. You are expected to:

- Be positive role models and ambassadors for the club.
- Encourage effort, improvement, and enjoyment rather than focusing solely on results.
- Respect coaches, officials, and their decisions.
- Allow coaches to coach — please avoid approaching coaches during training or competition unless invited or in an emergency.
- Never ridicule, abuse, or yell at swimmers, coaches, or officials.
- Use respectful language and behaviour at all times.
- Refrain from smoking, vaping, or consuming alcohol at swim meets or club events (unless officially permitted).
- Raise concerns calmly and through appropriate club channels.

5. Coach Expectations

Coaches at Centenary Dolphins Swim Club are expected to:

- Hold appropriate qualifications and accreditation.
- Prioritise swimmer safety, wellbeing, and development.
- Treat all swimmers fairly, respectfully, and inclusively.
- Provide constructive feedback and age-appropriate training.
- Promote fair play and positive behaviour.
- Maintain professional boundaries with swimmers and families.
- Always act as positive role models.

6. Communication

Clear and respectful communication helps our club thrive.

- Important information will be shared via email or approved communication platforms.
- Coaches will communicate regularly with swimmers about progress and goals.
- Parents are encouraged to ask questions or raise concerns respectfully and at appropriate times.
- Pool deck interruptions during training should be avoided to allow coaches to focus on swimmers.

7. Digital Conduct

All Participants including swimmers, parents, spectators, coaches, officials and volunteers are expected to always uphold appropriate digital conduct. The use of mobile phones electronic devices and digital media must support safety respect privacy and child protection in accordance with swimming Queensland and swimming Australia guidelines.

8. Child Safeguarding

Centenary Dolphins Swim Club is committed to keeping children and young people safe.

We follow Swimming Queensland and Swimming Australia Child Safeguarding policies, with a child-centred approach that prioritises safety, wellbeing, dignity, and respect. All members share responsibility for maintaining a safe and supportive environment.

Any concerns about child safety should be reported promptly to a coach or club committee member.

9. Unacceptable Behaviour

The following behaviours are not acceptable and will not be tolerated:

- Bullying, harassment, discrimination, or intimidation
- Offensive, abusive, or aggressive language or behaviour
- Disrespect toward coaches, officials, volunteers, or other families
- Substance abuse or being under the influence at club activities
- Inappropriate use of social media or electronic devices
- Behaviour that damages trust, team culture, or the club's reputation

10. Breaches & Consequences

Breaches of this Code of Conduct will be addressed fairly and promptly and may result in:

- A verbal or written warning
- Temporary suspension from training or competition

- Removal from an event or meet
- Termination of membership or participation in serious cases

Serious or repeated breaches may be referred to Swimming Queensland for further action.

11. Reporting Concerns

Anyone who witnesses or experiences a breach of this Code should report it to a coach or committee member. All concerns will be treated seriously and handled confidentially.

12. Review

This Code of Conduct will be reviewed annually to ensure it remains current and aligned with Swimming Queensland and Swimming Australia requirements.

Acknowledgement

By joining and participating in Centenary Dolphins Swim Club activities, all members agree to follow this Code of Conduct and contribute to a positive, respectful, and supportive swimming environment.

Name:

Signature:

Date: